

**CONSUMER GRIEVANCES REDRESSAL FORUM**  
**SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED,**

**TIRUPATI**

**This 22<sup>nd</sup> day of February'2025**  
**C.G.No.230/2024-25/Kurnool Circle**

**CHAIRPERSON**      **Sri. V. Srinivasa Anjaneya Murthy**  
   **Former Principal District Judge**

**Members Present**

**Sri. K. Ramamohan Rao**      **Member (Finance)**  
**Sri. S.L. Anjani Kumar**      **Member (Technical)**

***Between***

Sri. C. Prahlada, Chinnaboompalli (V),  
Mantralayam, Kurnool Dist.

Complainant

***AND***

1. Superintending Engineer/O/Kurnool
2. Dy.Executive Engineer/O/Mantralayam
3. Executive Engineer/O/Yemmiganur

Respondents

This complaint came up for final hearing before this Forum through video conferencing on 21.02.2025 in the presence of the respondents, complainant remained absent and having considered the material placed by both the parties, this Forum passed the following

**ORDER**

- 01.** The complainant filed the complaint during the Vidyut Adalat conducted on 19.12.2024 at Mantralayam stating that in February'2024 he applied for agricultural service connection but till this date the respondents did not release the same.

02. The said complaint was registered as C.G.No.230/2024-25 and notices were issued to the respondents calling for their response. The respondents submitted their response stating that due to non-availability of the material there was delay in releasing the service connection and subsequent to the complaint they received the material and released the service connection.
03. Heard the respondents through video conferencing. Complainant remained absent. The respondents submit that due to non-availability of the material there was delay in releasing the service connection and subsequent to the complaint they received the material and released the service connection. When we contacted the complainant through phone, he reported that the respondents released the service connection and requested to close the complaint. As the grievance of the complainant is redressed, the complaint is closed. There is no order as to costs.
04. The complainant is informed that if he is aggrieved by the order of the Forum, he may approach the Vidyut Ombudsman, 3<sup>rd</sup> Floor, Plot. No.38, Adjacent to Kesineni Admin Office, Sriramachandra Nagar, Mahanadu Road, Vijayawada-08 in terms of Clause.18.1 of Regulation.No.3 of 2016 of Hon'ble APERC within 30 days from the date of receipt of this order and the prescribed format is available in the website vidyutombudsman.ap.gov.in.

Typed to dictation by the computer operator-2 corrected and pronounced in the open Forum on this 22<sup>nd</sup> day of February'2025.

*C. G. No. 230/2025*

**CHAIRPERSON**

*[Signature]*  
Member (Finance)  
22/02/2025

*[Signature]*  
Member (Technical)

**Documents marked**

For the complainant: Nil

For the respondents: Nil

**Copy to the**

Complainant through whatsapp and post

All the Respondents

**Copy Submitted to**

The Chairman & Managing Director/Corporate Office/APSPDCL/Tirupati.

The Vidyut Ombudsman, 3<sup>rd</sup> Floor, Plot No.38, Sriramachandra Nagar,  
Vijayawada-08.

The Secretary/Hon'ble APERC/Vidyut Niyंत्रana Bhavan, Adjacent to  
220/132/33/11 KV AP Carbides Sub Station, Dinnedavarapadu Road,  
Kurnool-518002, State of Andhra Pradesh.

The Stock file.

*Clary*  
*22/2/25*

